

Service User Involvement

We at Axis aim to actively consult with and involve people using our service.

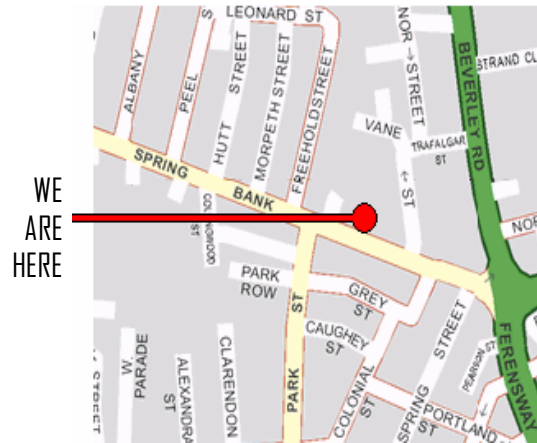
We welcome feedback in order to continually improve our service and would welcome any suggestions that may make it better for you and anyone else who may come in the future.

So, if you would like to praise our service or to tell us how we can improve, please let us know.

Confidentiality

Those accessing this service will be asked whether they would like us to disclose any information about themselves to other professionals involved in their treatment, such as the GP or other Drug Workers, to enhance the treatment package.

Otherwise information provided to us is confidential within our agency and we will only break confidentiality if there is a serious issue involving child protection or harm to anyone. We will fully discuss this with those accessing the service at our first meeting.



Axis

80 Spring Bank
Hull
HU3 1AB

Phone: 01482 609770
Fax: 01482 609466
Web: www.ads-helponline.co.uk
E-mail: axis@ads-uk.org

Opening Times

MONDAY	9am–5pm
TUESDAY	9am–5pm
WEDNESDAY	9am–5pm 5-7pm (appointment only)
THURSDAY	9am–5pm 5-7pm (appointment only)
FRIDAY	9am–5pm

The Alcohol and Drug Service (ADS) is a registered charity,
Charity Number: 1108595; Company Number: 05375809



Axis

Treatment service for drug users who
have stimulant problems



ADS – Supporting People To Make Positive Change

Stimulants include:

Crack Cocaine (Rock, Freebase, etc)

Cocaine (Coke, Charlie, C, White, etc)

Amphetamine and its derivatives (Speed, Dexies, Methamphetamine, etc)

Although we will mainly be working with these particular drugs— as these are the most commonly used stimulants— we accept that there are other stimulants and will work with these as and when is needed.

Axis does not require service users to be abstinent and will work with any issue that the service user feels is important. We offer support and guidance on a range of issues around stimulant use including safer drug use information (safer injecting, reducing risks of HIV/AIDS and Hep B and C, mixing drugs, alternative strategies for using), how stimulants interact with the body (how they effect the brain, why you feel high and then feel low, what are cravings and how to cope).

We offer ongoing support to anyone who has stopped using and will make every effort to provide a drug free environment if that is required

We offer a service to

anyone who has a problem or concern with stimulants, even if they have other drug or alcohol problems, as long as they want to address their stimulant use.

Axis aims to provide accessible advice, information and help on all aspects of stimulant use to anyone with a related problem and family/carers/friends who have been affected. The service is free and all service user details are confidential.

It is not necessary to make an appointment as there will be a dedicated member of staff on duty and available during all opening hours.

All our staff are specially trained, experienced and qualified.

You can access our

services by making a referral in person, in writing or over the telephone. Axis accepts self- referrals or referrals from other professionals, such as Drug Workers, GPs, Probation Officers or Social Workers.

Within the agency we offer:

- Instant Access to Help and Advice
- Key Work Sessions
- Auricular Acupuncture (including a group on Fridays, 2-4pm)
- Electro-Stimulation Therapy (EST)
- Relaxation Sessions (Detox Teas)
- Needle Exchange
- Service User Involvement

We use a range of techniques such as Motivational Interviewing, Cognitive Behavioural and Solution Focused therapies in conjunction with complementary therapies. These have been found to be very successful in identifying and resolving issues around triggers and cravings for drug use.

We expect that

service users would not use or deal in drugs in or around the premises of the agency. Using and dealing affects all service users and creates a bad image of the agency.

To speak to someone about our service, or to make a referral, please call:

01482 609770