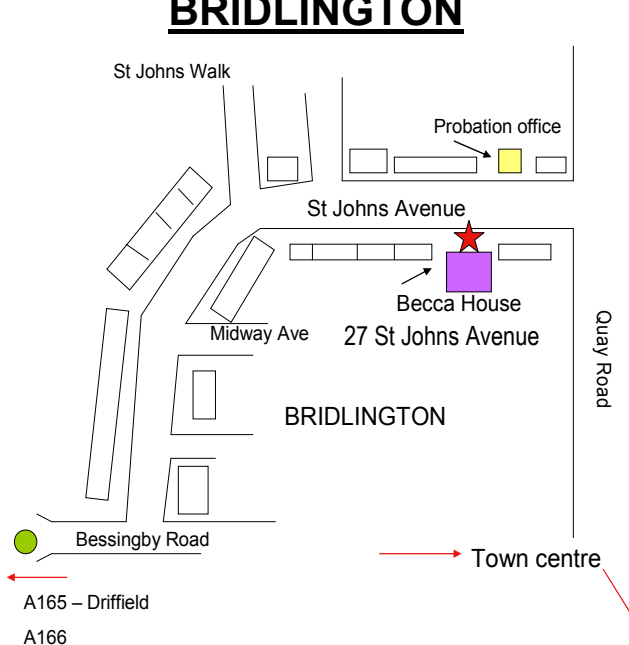
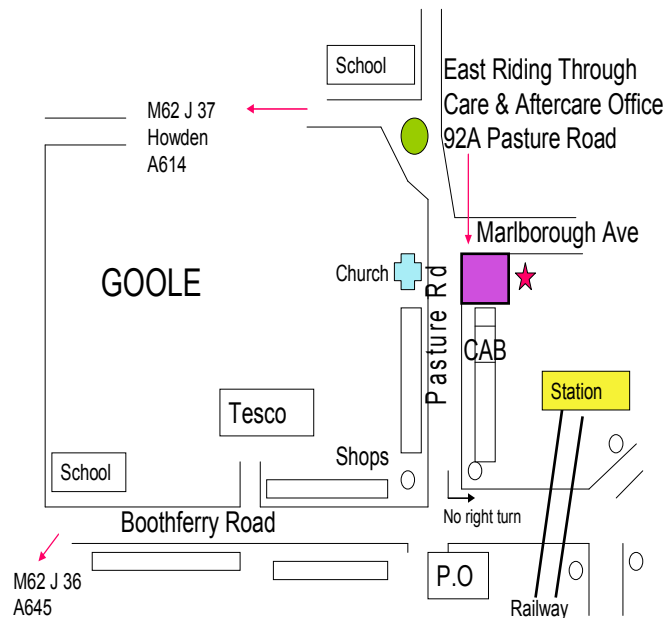


## BRIDLINGTON



## GOOLE



## CONFIDENTIALITY

We recognise that confidentiality is of the greatest importance. It can enhance the service you receive if we can share information. In cases where we are concerned about harm we may have to do so. The specialist support worker will explain our confidentiality policy at the first session.

## EQUAL OPPORTUNITIES

You will be treated with dignity and respect, and we will not discriminate against you on the grounds of gender, sexuality, age, race, class, religion, health status or ability.

## YOUR SUGGESTIONS / COMPLAINTS PROCEDURE

We hope that anyone receiving a service from our team will be completely satisfied; and we would like to hear from you if things go well. Negative feedback is also important to us. This helps us make improvements to the service that we offer. Most issues can be resolved immediately but where this is not possible please request the ADS Complaints form which explains what to do next. It is available from our Goole Office or from:-

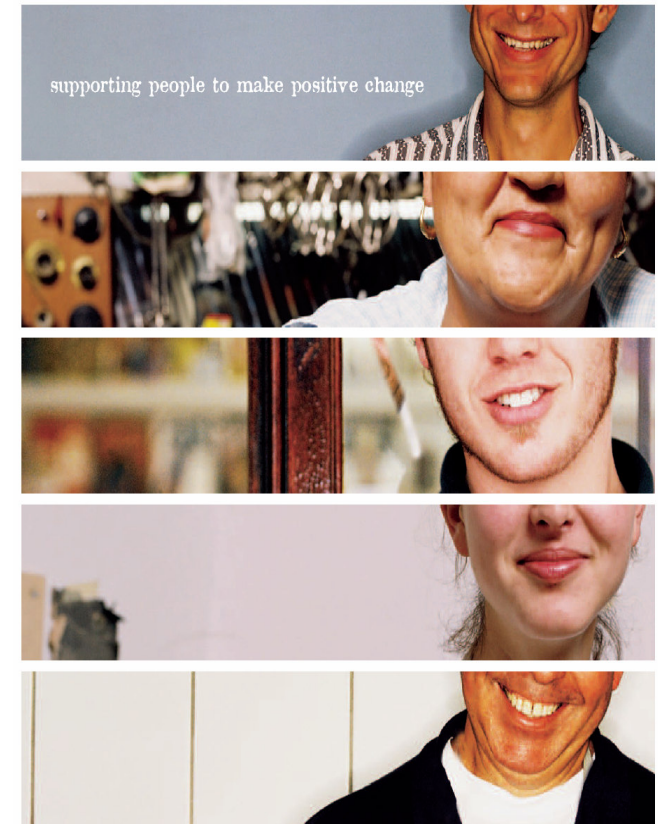
**The Alcohol & Drug Service**  
**82 Spring Bank**  
**Hull**  
**HU3 1AB**

Registered Charity No. 1108595  
 Company No. 05375809

## East Riding Criminal Justice Prescribing Service



East Riding  
 Throughcare & Aftercare Service



supporting people to make positive change



The Alcohol & Drug Service

## East Riding Through Care & After Care Criminal Justice Prescribing Service

### WHAT IS THE SERVICE?

- ◆ A prescribing service for those involved in the Drugs Intervention Programme (DIP) in East Yorkshire.
- ◆ The service is offered alongside generic support from Through Care and After Care case workers.

### WHO IS IT FOR?

- ◆ This service is available to individuals accessing the support of Through Care and After Care in the East Riding.
- ◆ This level of prescribing support is intended to cater for largely stable drug users, particularly those who have been released from Prison in receipt of a methadone prescription for maintenance.

### HOW CAN I ACCESS THE SERVICE?

- ◆ From prison your Carat or Health Care worker can make the referral to the East Riding DIP team.
- ◆ In the community you can refer yourself directly — though there must be, or have been some criminal justice system involvement.
- ◆ Other services can refer on your behalf, for example Housing, Probation, other drug services etc.

### WHAT WILL HAPPEN IF I AM TAKEN ON?

- ◆ Once you are assessed as appropriate you will receive an appointment with both the prescribing doctor and your TCAC support worker.
- ◆ Working with you an individual care plan describing your treatment will be agreed.
- ◆ Your progress and changing support needs will be reviewed with you on a regular basis.

### WHAT CAN I EXPECT?

- ◆ One to one appointments with your TCAC key worker.
- ◆ Access to TCAC electronically via the Councils Citizen Link system.
- ◆ Although appointments with your TCAC worker will be offered as close to where you live as possible you will have to travel to either Bridlington or Goole to see the prescribing Doctor.
- ◆ Access to emergency out of hours phone support.
- ◆ Help with accessing other services and help moving on.

### Supporting people to make positive change

**East Riding  
Through Care & After Care  
Criminal Justice Prescribing Service**  
Tel: 01405 767780  
Fax: 01405 780275